

In just six months, Cass County Dental Clinic sparkles for its patients



Located in the heart of Belton and opened a mere six months ago, the Cass County Dental Clinic has been a success story worth telling. As word has traveled throughout the county and even beyond, the staff at the clinic saw 1,121 patients through 1,881 encounters for 2011 since its opening in July last year.

The clinic provided more than \$344,000 worth of dental services during that time.

“It’s a testament to the hard work everyone at the clinic has done since it opened,” said Research Belton Foundation president Cynthia Randazzo. “The goal was to provide the first safety-net dental clinic in Cass County, and by the feedback we are receiving, we are

more than meeting our patients’ expectations.”

One person that was in need of dental care for her children was Pam Coburn. She has four kids, ages nine, 10, 11 and 13, and back in December found the Cass County Dental Clinic.

“I was calling around and started explaining to a woman that my kids really needed to see a dentist, and nobody would see them,” she said. “She told me there was a new dentist’s office in Belton. So I called, and they worked me right in. Usually when you call the dentist, they tell you that you have to wait, or they’ll call you back when they get an opening, but they never do.”

All four of her kids were in need of dental work.

“They were all having serious dental issues,” Coburn said. “One of my kids had something like eight cavities, and they had to refer one of my daughters out because she needed braces. Yeah, they definitely needed some work.”

Now that Coburn has found the Cass County Dental Clinic, she has been able to set up regular appointments for her kids so that these serious dental issues will no longer persist.

“It’s been truly a blessing, and I’m so grateful for them,” she said of the clinic. “Now I don’t have to go searching all around for a dentist, and it’s so easy because I live in Belton. On a scale of one to 10, I would give them a 10. Customer service was great. I knew my kids’ mouths wasn’t up to par, and no one there made a big deal out of it. They were so polite.”